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> Clayton Fire Department, 2011 Annual Report

The Clayton Fire Department (CFD) promotes safe living and working environments for the residents and visitors of the City of Clayton. The CFD is divided into two areas of authority: Administrative and Response. The Administrative Division consists of the Fire Chief, Assistant Fire Chief/Fire Marshal, and the Administrative Secretary. The Response Division is made up of three 11 person crews that staff the CFD's command vehicle, ladder truck, rescue engine and ambulance 24 hours per day, year-round.

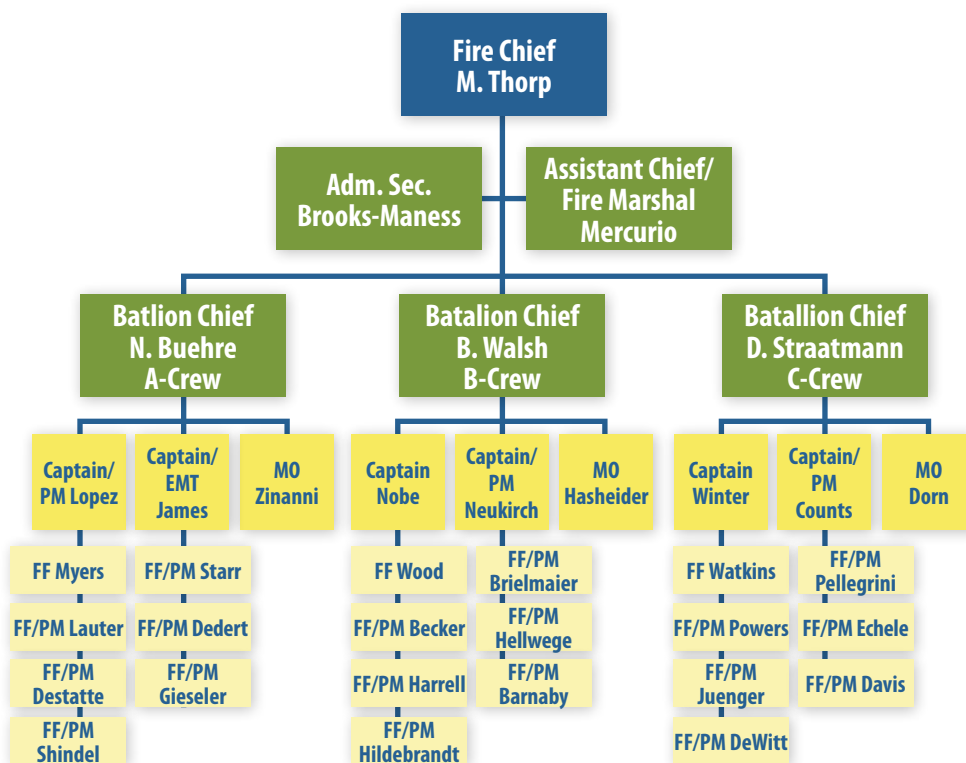
In addition to responding to fire suppression calls and emergency medical situations, which includes treating and transporting patients, CFD personnel conduct ongoing fire safety inspections as well as safety and injury prevention classes for residents, the business community, and city employees.

> Explanation of the Annual Report

This document provides single- and multiple-year statistics showing the development of departmental practices that pertain to the Fire Department's role in the safety and protection of Clayton. Information is displayed through narratives, maps, charts, graphs, and pictures.

The CFD seeks to improve upon practices to maintain the appropriate level of safety and protection to visitors and residents of the City of Clayton. Because the CFD provides vital safety services to the community, opinion and feedback from the regarding this report or any of the services the CFD provides are welcome.

> Organization Chart



Mission

The Clayton Fire Department exists to help prepare the Clayton community for emergencies, support people when overwhelmed, and to care for them in their time of need.

- **Prepare** for emergencies
- **Support** when overwhelmed
- **Care** in time of need

Vision

The Clayton Fire Department will excel in service to its customers by being consistently well-prepared with an adequate and competent workforce, supported by modern and effective equipment, resources, pre-incident preparation, and effective policies and procedures. Our department will be recognized for effective communications and teamwork in both problem-solving and service delivery. We will expect much from ourselves, but will balance these expectations with a reasonable understanding of the capacity of our individual members and our team as a whole. Finally, our services will meet or exceed the expectations of our customers as a result of effective deployment of resources, excellent staff and leadership, and community support.

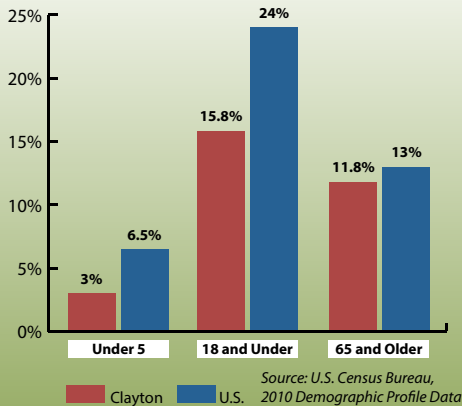
Organizational Values

Clayton Fire Department will gain the trust of the community while balancing organizational and individual employee needs through:

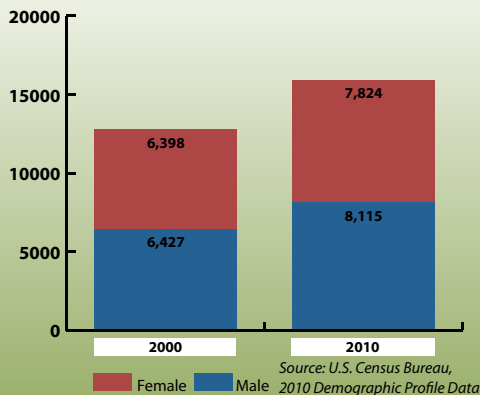
- Respect
- Teamwork
- Honesty
- Integrity
- A commitment to excellence

> The City of Clayton

**High-Risk Populations
Clayton & U.S. – FY2011**



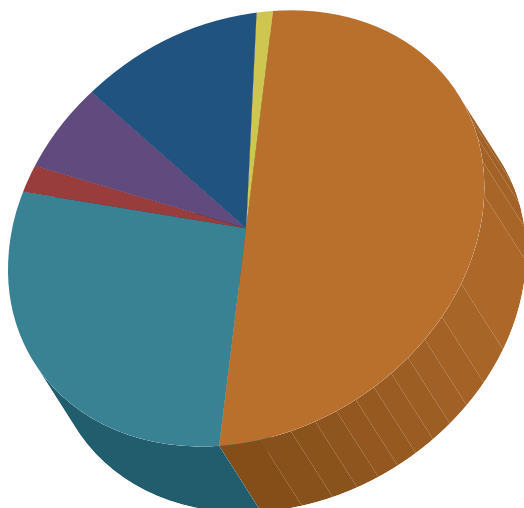
**Population Breakdown,
2000–2010**



Clayton is a prestigious suburban/urban community. It is the seat of St. Louis County government and the hub of the metropolitan area. Corporate titans such as Centene, Enterprise Rent-A-Car and Fortune 500 company Graybar Electric are headquartered here. Clayton is also home to 3 institutions of higher learning: Concordia Seminary, Fontbonne University, and Washington University in St. Louis as well as a school district that is consistently recognized as one of the best in the United States. The city's beautiful, historic neighborhoods house a residential population of 15,939 however it is estimate that the daytime population swells to over 50,000

The CFD is committed to protecting Clayton's daytime and residential population and to helping maintain the city's assets therefore it works to understand the community's demographic dynamics in order to prepare for and address its needs. The following charts show Clayton's population data.

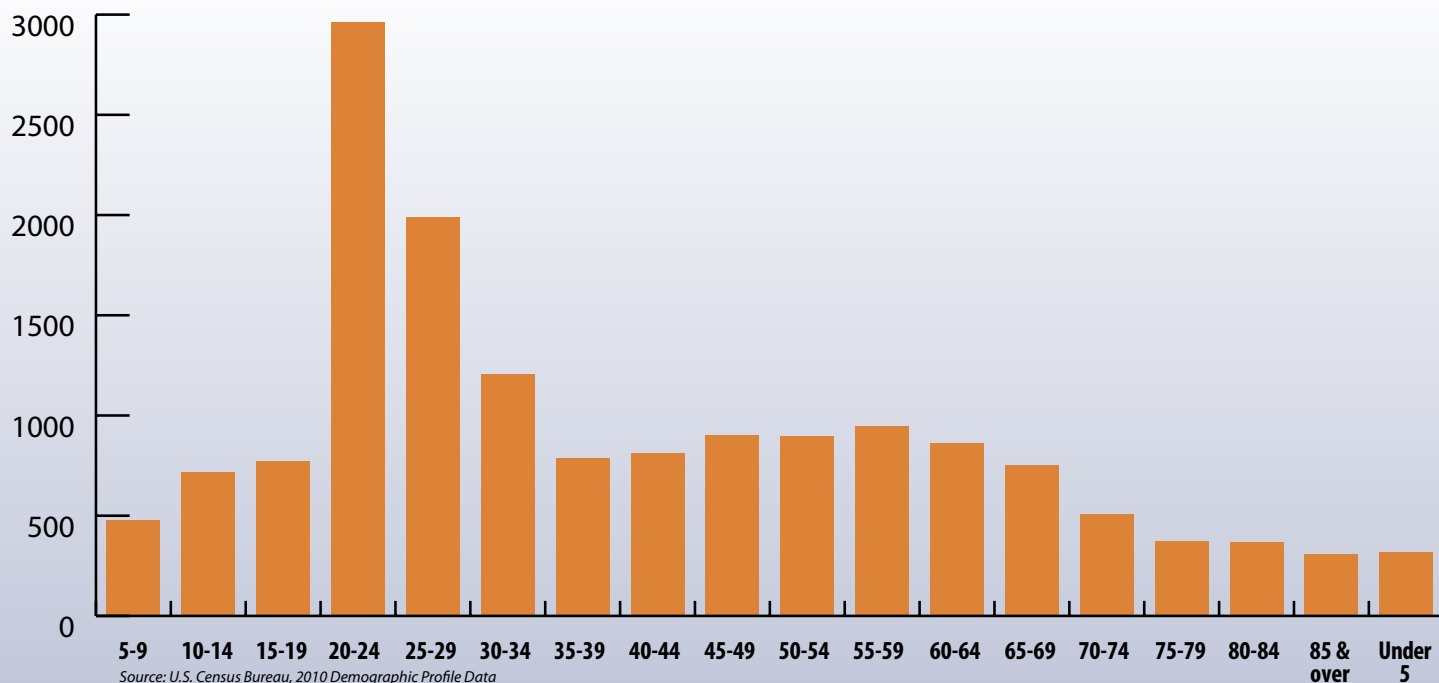
> Population Distribution of Clayton



- Family Courts (Juvenile), **1%**
- County Justice Center, **12%**
- Concordia Seminary, **6%**
- Fontbonne University, **2%**
- Washington University South 40, **29%**
- Residential Population, **50%**

> The City of Clayton

> Clayton Age Distribution, FY 2011



> City of Clayton Map



> 2011 Citizen Satisfaction Survey

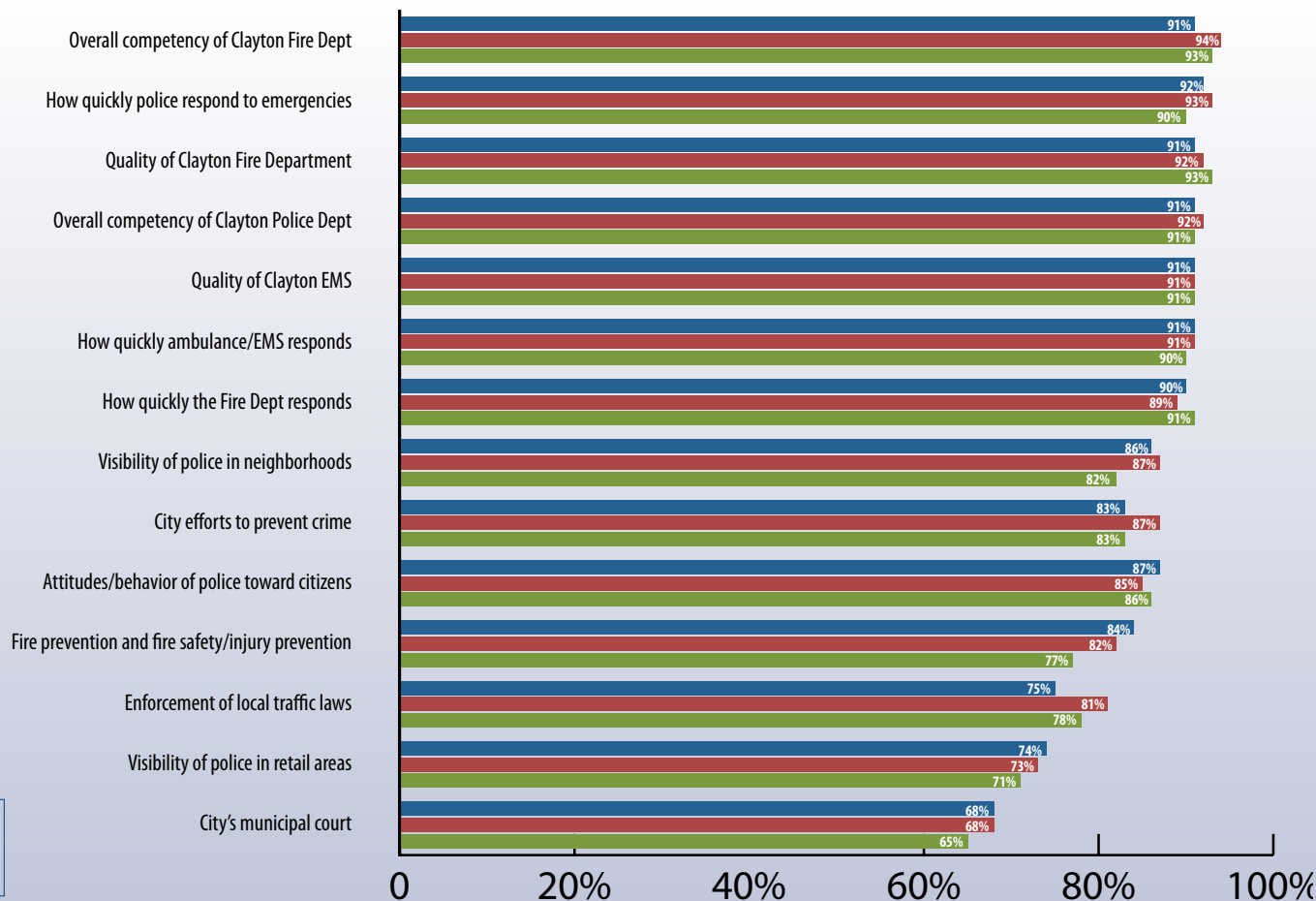


The Clayton Fire Department is aware that perception of the population is essential when it comes to the delivery of Fire Suppression and Emergency Medical Services. In recognition, CFD would like to acknowledge the results of the Citizen Satisfaction Survey conducted in Clayton in the past three years (2009-11). Below are some notable results from the 2011 Citizen Satisfaction Survey, which are available on the City of Clayton's website at www.claytonmo.gov.

Notable highlights:

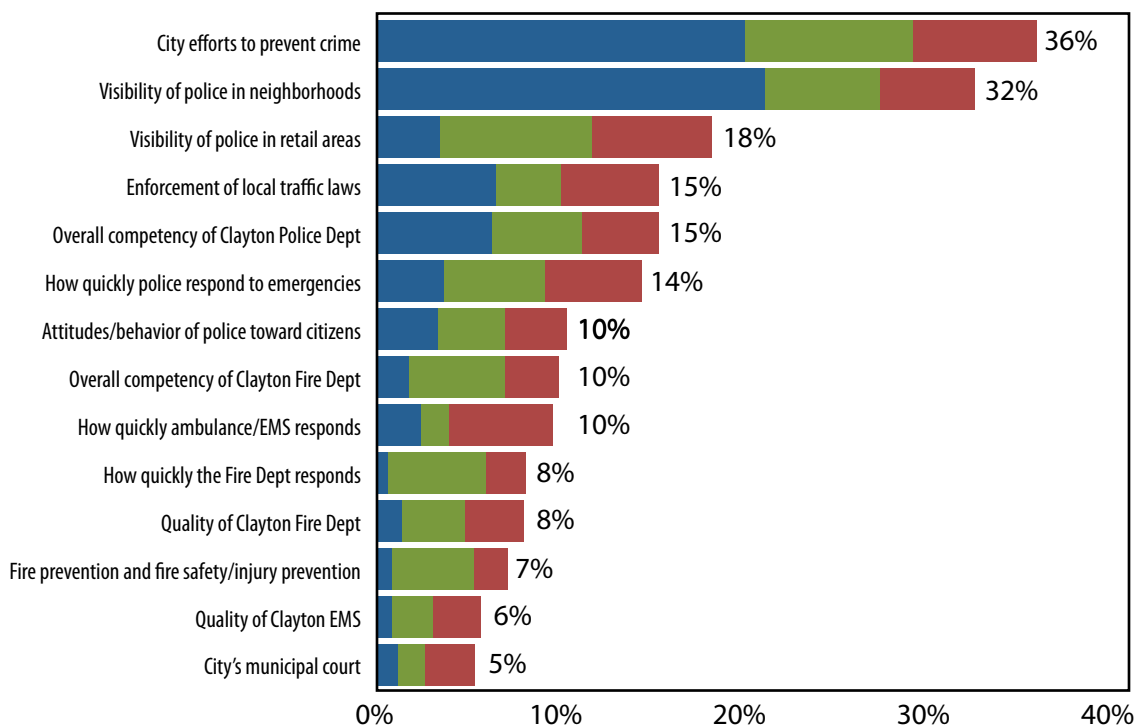
- 94% of the residents surveyed were satisfied with the quality of public safety services in Clayton
- 91% were satisfied with the quality of Clayton EMS
- Perception and Quality of EMS and Fire Services ranked in the lowest category for issues that should receive the most emphasis over the next two years. Simply put, the quality of service CFD provides does not need much improvement.
- The satisfaction with Clayton Fire and EMS ranks from 84% to 91%. These ratings are all above the satisfaction ratings for fire and EMS regionally and nationally.

> Satisfaction with Public Safety in Clayton 2009–11 By percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



> 2011 Citizen Satisfaction Survey

> Public Safety Issues that Should Receive the Most Emphasis Over the Next Two Years

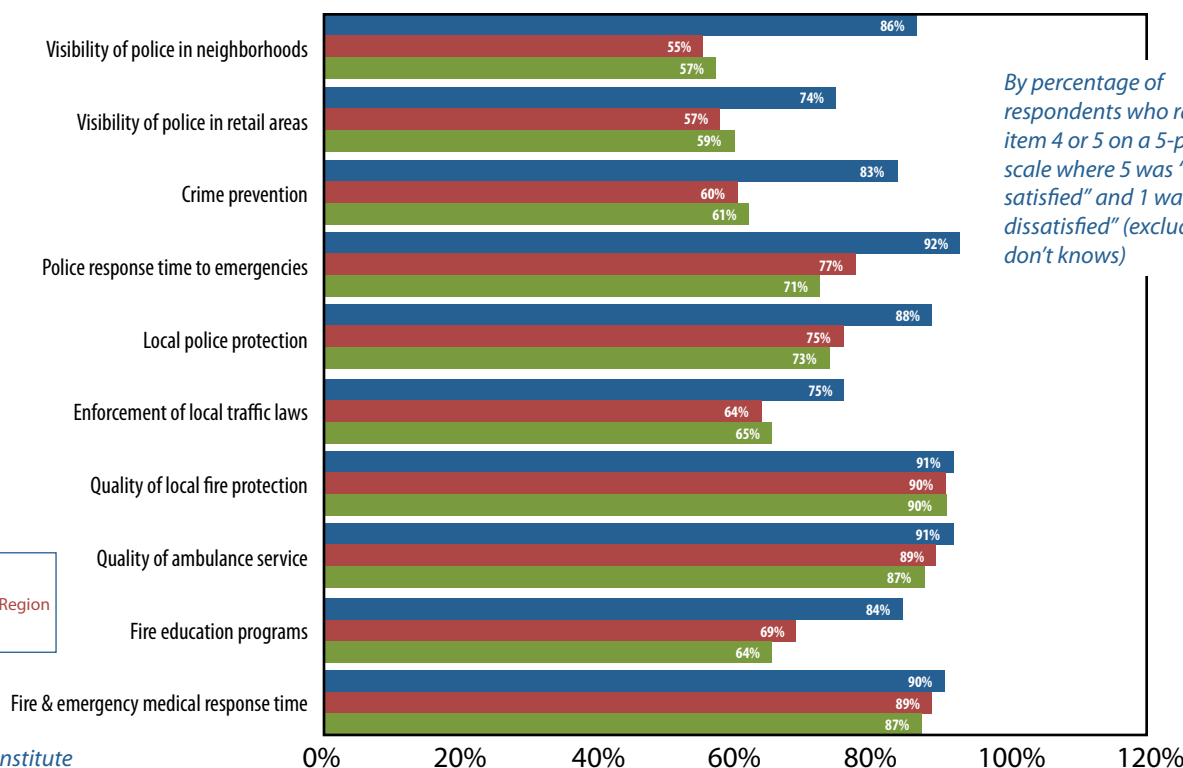


By percentage of respondents who selected the item as one of their top three choices

1st Choice
2nd Choice
3rd Choice

Source: ETC Institute
DirectionFinder
(April 2011 – Clayton, MO)

> Overall Satisfaction with Public Safety Services Clayton vs. Kansas-Missouri Region vs. the U.S.



By percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)

Source: 2011 ETC Institute

> Structures in Clayton

The City of Clayton is unique in that the population nearly quadruples during the course of the standard work day. With such a large population influx, it is essential for the CFD to have a functional knowledge of the structure types and occupancies regardless of size.

> Residential Dwelling Structures

Clayton is home to many residential multi-family dwelling structures. These multi-family dwelling structures are defined as three or more units that are located within common fire division walls and under a common roof or that have a common basement. Multi-family dwellings are quarters for families living independently of each other. They may be referred to as apartments, condominiums, flats, tenements, or any other name.

Along with the residential multi-family dwelling structures, Clayton has other residential dwelling structures. These are defined as rooming houses, boarding houses, hotels, motels, inns, lodges, dormitories, and home hotels that serve a transient population as well as other property that cannot be classified in one of the above categories.



> Commercial Structures

Accounting for the large influx in population during the daytime working hours is the fact that Clayton has **553 commercial structures**. Commercial structures are defined as public assembly property (amusement/recreation centers, stadiums, gymnasiums, churches, clubs, libraries, museums, court rooms, restaurants, nightclubs, terminals, theaters, studios), educational property (nurseries, kindergartens, boarding/trade/vocational/other schools, colleges, and universities), institutional property (hospitals, nursing homes, foster-homes, orphanages, prison cells, rehab centers, mental institutions, and homes for the developmentally disabled).

These also include stores, offices, storage facilities, commercial properties under construction, unoccupied property, special structures, and detached residential garages.

Within the 553 commercial structures are around **643 commercial occupancies**. "Occupancies" is the term used to describe the number of firms occupying a building. For instance, one commercial structure could house 3 different businesses, or occupants, accounting for the elevated number of commercial occupancies relative to the number of available commercial structures.

Of the commercial and residential structures found in Clayton, **41 are classified as high-rise structures**. High-rise structures are structures that are 75 ft. or above in height to the highest finished floor. Two of these structures in Clayton are high-rise parking garages. The total number of high rise structures is made up of residential and commercial buildings. There are **12 residential high-rise structures** in Clayton and **27 commercial high-rise structures**. Of the 12 residential structures, **nine are fully protected by a sprinkler system** and of the 27 commercial high-rise structures, **17 are fully protected by a sprinkler system**.

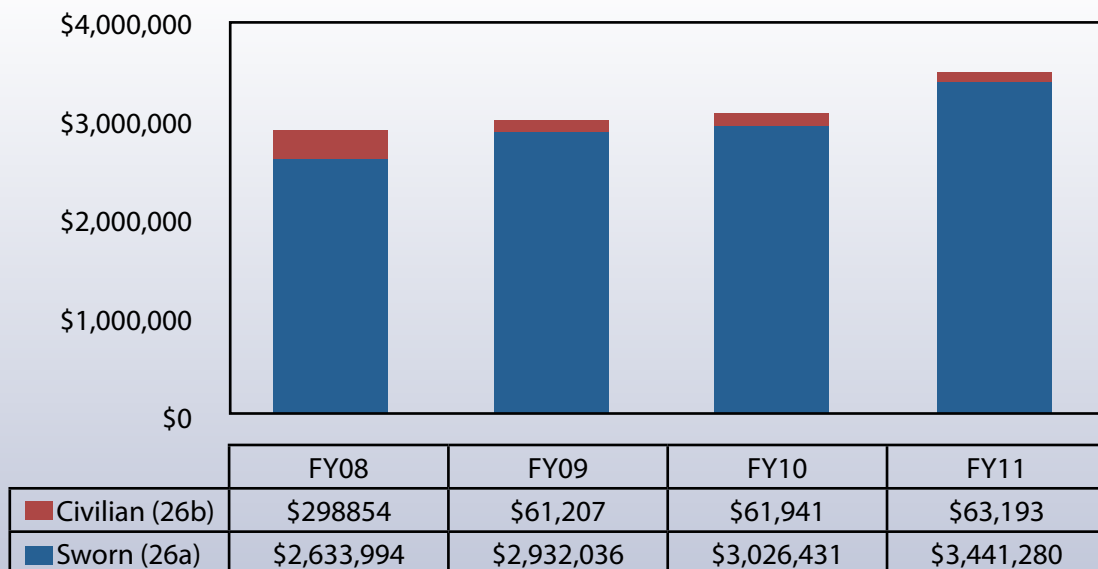


> Financial Overview

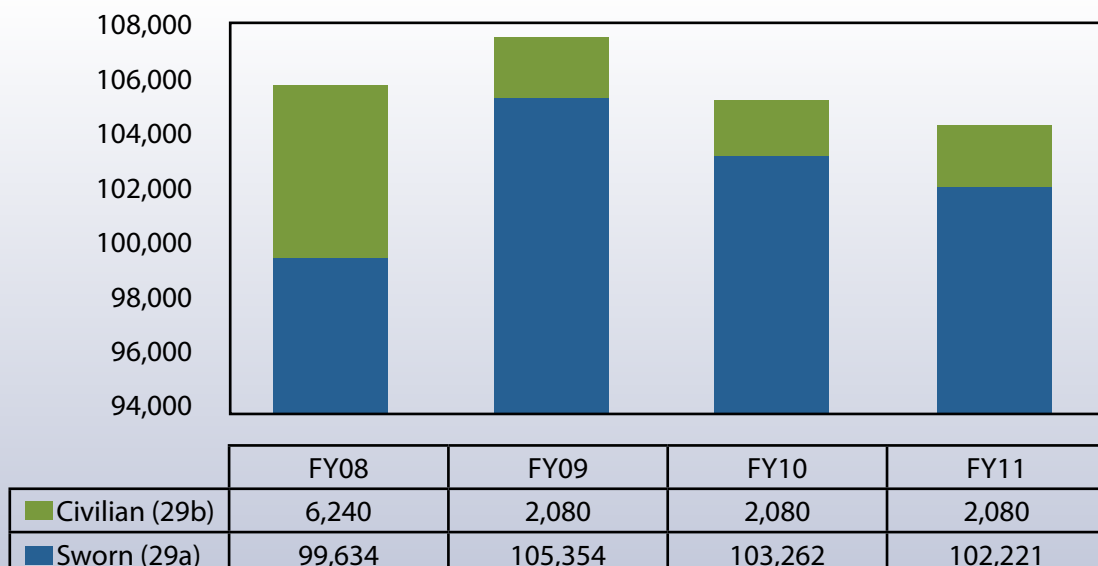
In FY2011, Clayton Fire Department budgeted \$3,784,972 for operations and associated costs and generated total revenue of \$580,836. General revenue is broken down into several components, highlighted in the Annual Revenue FY2008-FY2011 graph.

Staff expenses are broken into two groups — sworn and civilian. Of the 36 employees, 35 are sworn and one is a civilian. Below you will find a graph representing the number of hours worked by sworn and civilian employees from FY2008 to FY2011.

> Staffing Expenditures FY 2008-11



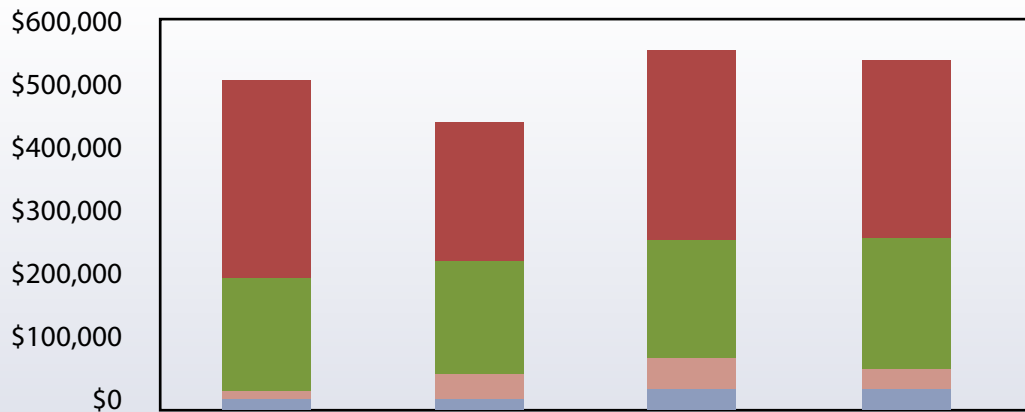
> Employee Hours, FY 2008-11



> Financial Overview



Annual Revenue, FY 2008-11



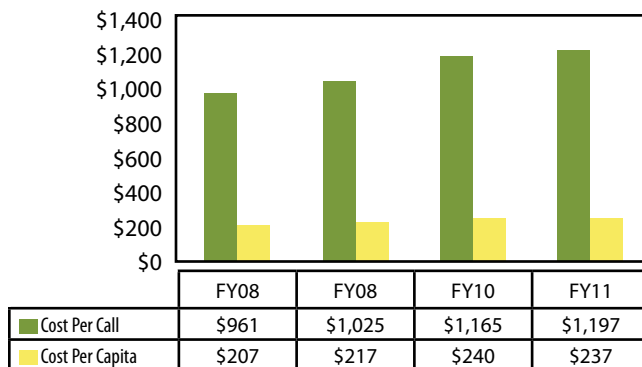
	FY08	FY09	FY10	FY11
Ambulance Charges	\$319,936	\$223,408	\$314,598	\$299,193
Contractual Agreement for Fire & EMS Services	\$197,179	\$199,480	\$199,767	\$216,806
Standby Fees	\$900	\$360	\$2,930	\$0
False Alarm & Fire Report Fees	\$12,326	\$34,492	\$48,405	\$33,461
Fire Safety Permits	\$17,221	\$19,460	\$28,966	\$31,375

In the previous illustration Annual Revenue FY 2008-FY2011, the Contractual Agreement for Fire and EMS services is made up of the Payment In Lieu Of Taxes (PILOT) programs with three local universities: Concordia Seminary, Fontbonne University, and Washington University in St. Louis. The payments are as follows

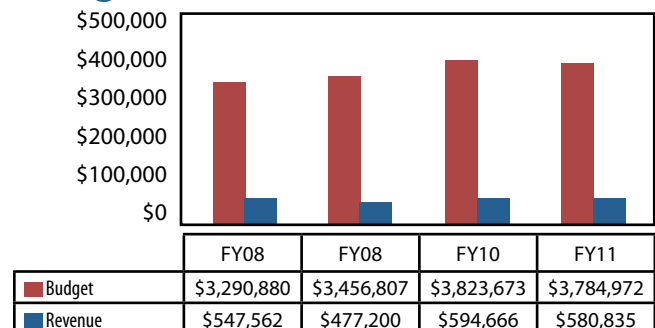
- Concordia – \$33,721
- Fontbonne - \$10,000
- Washington University - \$173,085

The Costs of Services numbers comes from the quotient of the annual budget for the fiscal years and the number of calls and population respectively.

Costs of Service, FY2008-11



Budget vs. Revenue, FY2008-11



> Facilities and Apparatus

The Clayton Fire Station is a joint use facility that houses fire suppression and EMS transport vehicles. Built in 2005, the station is approximately 13,500 sq. ft. and is home to the CFD's 3 crews during their 48 hour on-duty rotations.

> Facilities

Apparatus Room — The apparatus room houses all of the vehicles used in Fire and EMS operations with the exception of the EMS Special Events Utility Vehicle and the EMS bikes. The apparatus room is climate controlled to shelter the vehicles from extreme temperatures when not in use, allowing for a longer service life and ensuring their reliability for proper performance.

Fitness Area — Added when the City Hall and Fire Station were remodeled in 2005, the fitness area is utilized daily by the firefighting crews to maintain physical fitness and encourage healthy lifestyles enabling firefighters to perform most effectively in times of physical exertion.

Training Tower — This unique feature to the Fire Station serves as an important tool for training and as an essential space for drying and storing hoses. The training tower is four stories above ground and two below with bay doors on each floor, which are used for ladder exercises and repelling training.

Living Area — The living area is a space where the firefighters can relax and take breaks from training, exercising, and making runs. This area features recliners and a television and serves as a venue when CFD hosts events.

Training Area — The Fire Station features a training area that is equipped with computers and desk space. This room is isolated making it an environment conducive to concentration and study.

Bunkrooms — The bunkhouse contains 12 rooms with three bunks each, providing a total of 36 beds for all three crews. The thirteenth bunkroom contains two additional bunks for the Chief and Assistant Chief.

Administrative Offices — Includes offices for the department's Chief, Assistant Chief, Administrative Secretary, the Battalion Chief on duty and the Medical Officer on duty. The offices enable the department to function as a business and as an essential service to the health and welfare of the community.



Fitness Area



Training Tower



Administrative Offices

> Facilities and Apparatus

> Apparatus

Clayton 3200, Fire Chief – 2011 Chevrolet Tahoe: this vehicle is equipped to serve as a back-up command vehicle in the event the primary command vehicle is out of service.

Clayton 3201, Assistant Fire Chief – 2008 Chevrolet Trailblazer: this vehicle is also equipped to serve as a back-up command vehicle in the event the primary command vehicle is out of service.

Clayton 3203, Primary Command Vehicle – 2011 Chevrolet Tahoe: the command vehicle is equipped with Basic Life Support abilities along with an AED and has radios, maps of buildings, and a portable command station to cover on-site logistics and operations for the fire department.

Clayton Engine 3214, Pumper – 2006 KME Predator Engine: this pumper is a basic firefighting vehicle with a hose, water tank, and pump capacity of 1500 gallons per minute. This pumper is also equipped with advanced rescue equipment including vehicle rescue, high-angle rescue, structural collapse, and trench rescue. It has a constant minimum staffing requirement of 3 firefighters and a maximum capacity to carry 6.

Clayton Ladder 3212, Quint/Combination Engine – 2009 Sutphen SPH 100-3212: is equipped to provide multiple fire suppression capabilities including aerial, pump, hose, ground ladder, and water supply functions with a pump capacity of 1500 gallons per minute. The combination engine also performs rescue, forcible entry, ventilation, and salvage and overhaul tasks. The engine has a minimum staffing requirement of 3 firefighters and a maximum capacity to carry 5.

Clayton Ambulance 3217 – 2009 Ford MedTec Ambulance: the 3217 is the station's in service Ambulance and has a staffing requirement of two paramedics. This vehicle is equipped with Advanced Life Support abilities.

Clayton Ambulance 3297 – 2006 Ford MedTech Ambulance: this ambulance serves as the support ambulance and has a staffing requirement of two paramedics. This vehicle is also equipped with Advanced Life Support abilities.

Clayton Ambulance 3287 – EMS Special Events Utility Vehicle: is equipped with a stretcher and Advanced Life Support supplies.

EMS Bikes – CFD has **two bicycles** equipped with medical supplies, oxygen, and an AED, which are deployed during special events.



3214, Pumper



3212, Quint/Combination Engine



Ambulance 3217



EMS Special Events Utility Vehicle



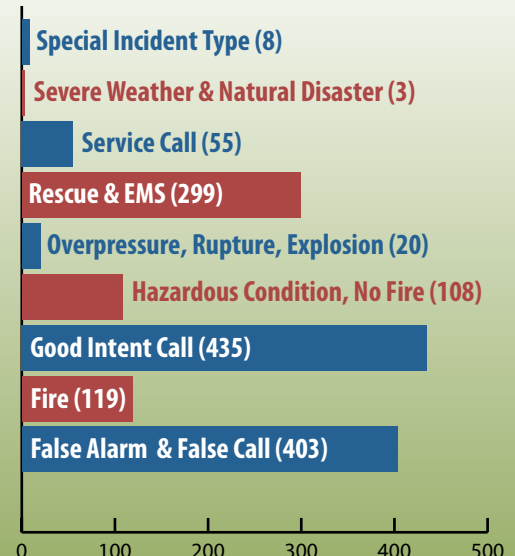
The Clayton Fire Department provides a number of response services all held at the same level of importance and preparedness. Because of the risk factor associated with these services, it is important to note that the Clayton Fire Department has not had a uniformed personnel casualty as a result of fire for in over 30 years — a testament of both safety standards and the departments strict precautionary and preventative approach to fire services. The following is a list of some of those services:

- Structure Fires
- Automatic Alarms
- Vehicle Fires
- Structure Collapse
- Trench Rescue
- Natural Gas Leaks
- Carbon Monoxide Alarms
- Electrical Wires Arcing
- Swift Water Rescue
- EMS Calls & Assist
- Lock-Ins & Lock-Outs
- Elevator Rescue
- Odor Investigation
- Hazardous Materials Incidents
- High Angle Rescue
- Confined Space Rescue

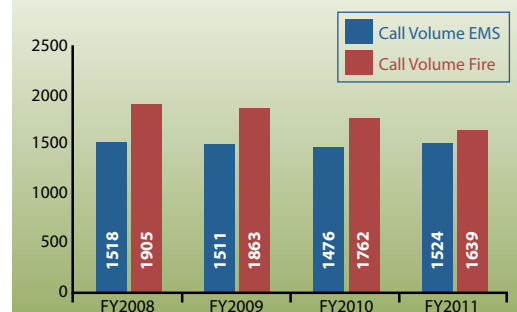
In order to properly provide these response services to Clayton and its surrounding communities the CFD ensures it is properly staffed with trained personnel. Below is the number of personnel who hold each position within the fire department.

Fire Chief	1
Assistant Fire Chief/Fire Marshal	1
Administrative Secretary	1
Battalion Chief	3
Fire Captain	6
Firefighter/Paramedic/Medical Officer	3
Firefighter/Paramedic	18
Firefighter	3

Incident Summary Type – FY2011

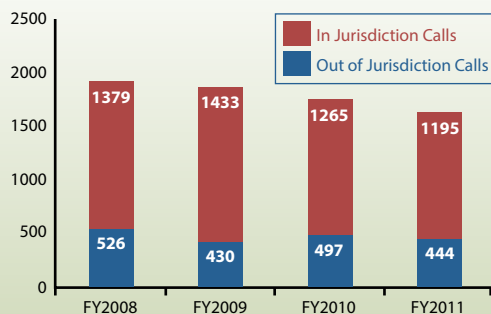


Call Volume for Fire and EMS – 2008-11





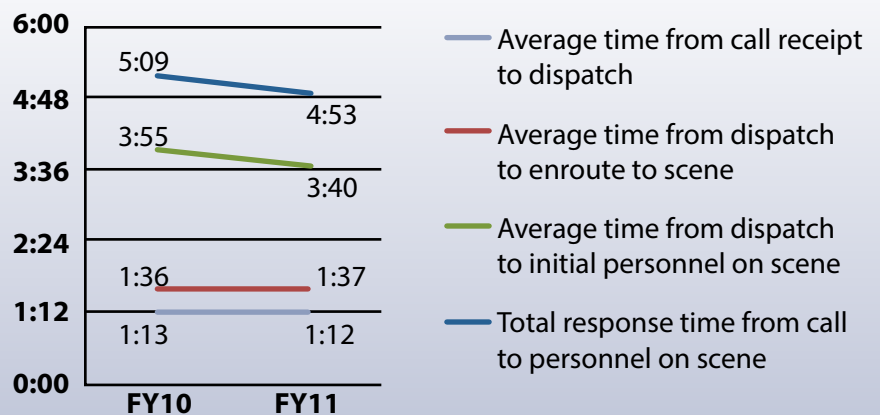
Fire Response FY 2008-11



This chart separates the fire responses into two categories: In jurisdiction calls and out of jurisdiction calls. In-jurisdiction calls are those that occur within the city boundaries and out-of-jurisdiction calls are those that take the CFD to neighboring communities, which include the City of St. Louis, the City of University City, the City of Ladue, the City of Brentwood, the City of Webster Groves, the City of Richmond Heights, and the City of Maplewood.

For the Fire Response Times FY2010-FY2011, the duration of the incident is broken into four components: call receipt to dispatch, dispatch to enroute, dispatch to personnel on scene, and total response time. The time taken from call receipt to dispatch is the time it takes for someone with an emergency to speak with a dispatch agent and for that agent to notify the responsible fire department. According to the information, it takes an average of 1 minute 37 seconds from the moment the dispatch agent finishes notifying CFD to when the firefighters are enroute to the scene. From that moment, it takes an average of 3 minutes 40 seconds for CFD to have a vehicle arrive on scene. To have all responding personnel on scene takes a total of 4 minutes 53 seconds. The same system of timing applies to the next graph for EMS Response Times, FY10 to FY11.

Fire Response Times, FY10–FY11



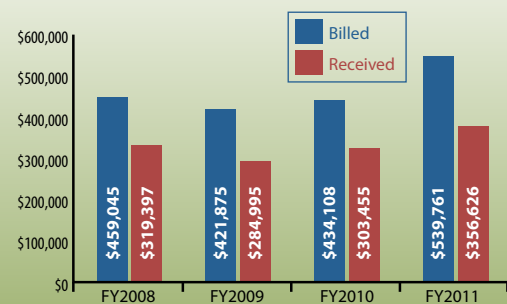
The Clayton Fire Department prides itself on its high International Organization for Standardization – Fire Suppression Rating System (ISO) rating of three with one being the highest and ten the lowest. The grading system is comprised of four sections – receiving and handling of fire alarms, fire department (apparatus, capacity, training, and personnel), water supply, and divergence (the ability to properly utilize the water supply). To achieve a rating of three, CFD had to exhibit a performance level between 70% and 79.9% on the evaluation.



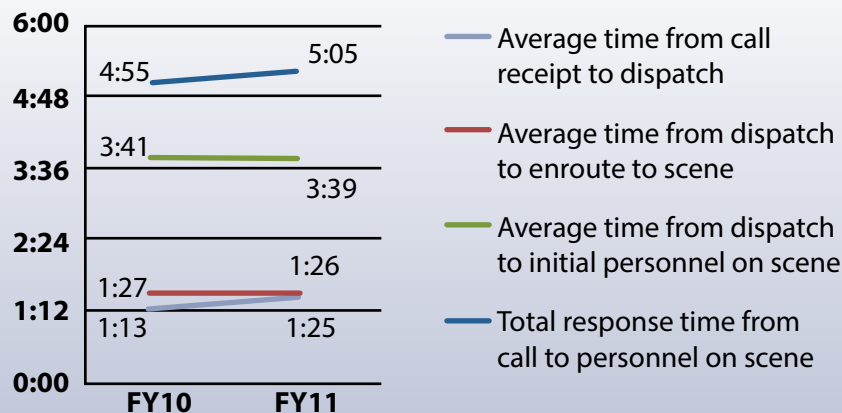
As mentioned before the services the CFD provide encompass fire suppression services and Emergency Medical Services (EMS). Of the 24 firefighting personnel, 21 are Certified Paramedics, two are Emergency Medical Technicians (EMT), and one is a First Responder. Of the nine Command personnel, six are Certified Paramedics, two are First Responders, and one is a Registered Nurse. With these high levels of certification in both the command and firefighting ranks, CFD is able to have all personnel rotate shifts between ladder, pumper, and ambulance. This ensures that all personnel have an intimate knowledge of operations and procedures.

Because all ambulance personnel are firefighters as well, they are able to provide firefighting assistance in the event additional help is needed and EMS is not. As previewed in the Apparatus section, all vehicles, with the exception of the command vehicles, are equipped with BLS and ALS capabilities. The command vehicles are equipped with BLS systems. This thorough level of coverage with all vehicles allows for an effective tiered incident response system and ensures a high level of protection to the citizens of Clayton.

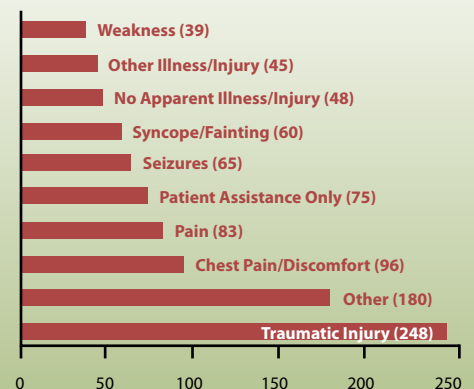
EMS Amounts Billed vs. Received FY2008–11



EMS Response Times, FY10–FY11

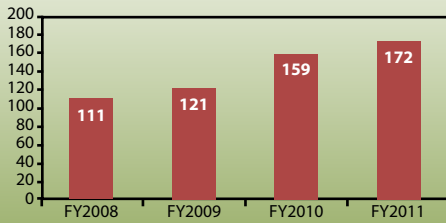


Top Ten EMS Calls FY2010–11



> Training

**Training Hours per Firefighter
FY2008-11**



Wellness-Fitness Initiative

The Clayton Fire Department has stressed physical fitness as an integral part of its service since 1998 when it first introduced weight training equipment to its firefighting staff. In 2001, CFD received a federal grant to implement a fitness program and since 2002, the firefighters have been on a regimented schedule to maintain their physical conditioning to ensure proper performance. CFD has adopted this model of health and wellness after the Fire Service Joint Labor Management Wellness-Fitness Initiative, which emphasizes health in four areas: Medical, Rehabilitation, Behavioral, and Fitness.

In addition to a mandatory 1.5 hour per day fitness routine, the firefighters engage in specific training that not only involves physical fitness, it requires a large base working knowledge of rescue operations and procedures. Firefighters engage in six different training exercises every month, spread out into manageable daily classes. Below is a list of ongoing training procedures for firefighters and EMS technicians and the number of hours spent on the specific training for FY2010-11 that the firefighters engage in on an 18 month cycle. Although there were nearly 90 different types of training activities in FY2010-11, the trainings listed below are those that accumulated one hundred or more hours.

Fire Apparatus/Equipment/Tools Familiarization –

675 hours, Familiarization with all apparatus and their functions along with tool and equipment location

High Angle or Rope Rescue – 453 hours, Practice rope work and stabilization for rescues that involve heights

Firefighter Safety – 429 hours, Personal protective equipment, fatality/injury reviews from other departments for prevention, new equipment safety

General Patient Assessment – 234 hours, EMS on-scene analysis of proper medical care

Cardiac Assess/Management – 194 hours, EMS on-scene analysis of proper medical care pertaining to heart-related emergencies

Incident Command System – 188 hours, Process and protocol study for incident commands

Fire Rescue – 168 hours, Practice extraction and methods of safe rescue operations

Rescue Tools: Hydraulic Tools – 161 hours, Practice and familiarization with hydraulic tools and uses

> Training

Management/Supervisory/Administrative – 160 hours, Computer training, policy training, conferences, position-specific training

Self-Contained Breathing Apparatus – 156 hours, Familiarization with use and mechanics of breathing apparatus

Fire Apparatus Pump Operations – 152 hours, Practice and familiarization with all aspects of water flow into and out of the pumper engine

Computer Hardware/Software – 147 hours, Familiarization with computers to develop fluency with data entry tools

District Familiarization: In-Quarters Activities – 141 hours, Study of maps, buildings, approaches to fire suppression and general tactics

US&R Mobilization Drill – 129 hours, Urban Search and Rescue tactics and familiarization

High Rise – 113 hours, Learning the building types, the systems within the building, and tactical approaches to fire suppression and rescue

Forcible Entry – 109 hours, Tactics, tools, study of material types and properties, practice entering buildings

General Fire Safety – 108 hours, Risk awareness and safety precautions with fires and smoke

Fire Officer II – 105 hours, Practice regarding safety, communications, managing resources, inspections, investigations, pre-planning, and leadership

District Familiarization: Driver's Training – 104 hours, Engine driving operations

The 90 distinct training exercises conducted in FY2010-11 were broken into 569 different classes, involving a total of 3,339 people in 6,189.24 hours of training.

Certification

Another distinction in training is the certification process. Below are certifications that are held by members of the Clayton Firefighting staff:

- Driver/Operator Certification
- Fire Department Instructor's Conference
- Firefighting Operations in High Rise Buildings
- Bomb Scare First Responder Certification
- Child Passenger Seat Installer Certification
- Firefighter I & II Certification
- Fire Officer I & II Certification
- National Fire Academy
- Emergency Management Institute
- Incident Safety Officer Certification
- Pediatric ALS Certification
- 24-7 EMS Online Training Program
- Pre Hospital Trauma Life Support
- Advanced Cardiac Life Support
- International Trauma Life Support
- SMART Triage

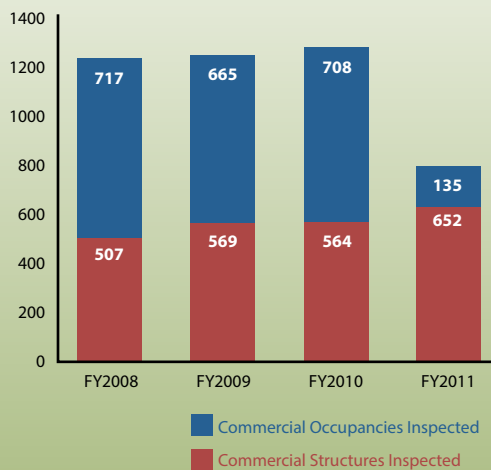


> Inspection and Code Enforcement



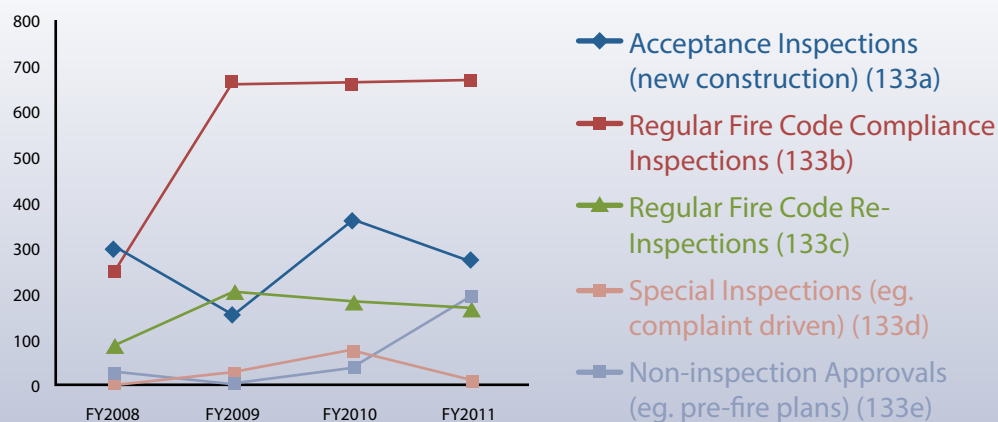
Below are some representations of the community risk reduction efforts.

Commercial Occupancies and Structures Inspected FY2008–11



Under the direction of the Assistant Chief/Fire Marshall, the CFD prides itself on the preventative measures it takes through fire code inspection and enforcement. All firefighting personnel and the Assistant Chief engage in enforcement activities including annual routine inspections, a unique characteristic of a fire department. The inspection process is broken into two categories: Residential and Commercial. The CFD sees all commercial and non-commercial structures as integral to the vitality of the community, and evaluating the integrity of each structure in relation to its ability to prevent and resist fire is essential. The department attributes the low number of life threatening incidents to these risk reduction efforts.

Code Enforcement Activity, FY2008–11



> Fire Prevention and Education



An inarguably important aspect of fire prevention is the education and awareness of every citizen who considers Clayton a place to live, work, and play. Because of this, CFD takes great pride in its community risk reduction efforts alongside its code enforcement schedule. These two initiatives coupled together create pillars for a safe and strong community. Coupled with their risk reduction efforts are their community service programs and initiatives to remain actively involved with the community and serve as an educational department as well.

Community Service Programs and Initiatives

CFD recognizes all members of the community as partners in creating a safe place to live. Because of this extremely important partnership, CFD offers many services and programs to the community outside of responding to calls for help and assistance. Below is a list of services and programs the CFD offers as an extension of their protection of the community.

- Infant/child car seat installation
- Smoke detector installation/battery replacement program
- "Safe Kids" program
- Blood pressure screening
- CPR/AED Classes for City Employees
- Fire Prevention Week
- Ceremonies
- Apparatus/Station Tours
- Knox Box Assistance
- Fire Drills
- Fire Extinguisher Training
- Fire & Life Safety Classes
- Block/Birthday Parties
- Learn Not To Burn Program – all 4th grade classes in Clayton
- Taste of Clayton
- Art Fair
- Family Movie Night
- Party in the Patch
- First Responder Training for Clayton Police Department
- Flu Vaccination Program for city employees and families
- Emergency preparedness course for Clayton School District
- Dorm Safety Classes for local universities
- Assistance to building owners to develop fire safety plans
- "Help Us Help You" address location program
- Ride-along for paramedics in training



> Awards, Recognitions, and Citations



It is important to recognize those individuals who have dedicated many years of service to the City of Clayton as well as those who have achieved milestones and accomplishments for work they have done within the department. Accompanying these accolades, the fire department also had several anniversaries of service and retirements in FY11 along with several promotions in rank.

Anniversaries:

Carl Heggemeyer – 40 years

Kath Brooks-Maness – 25 years

Jeff Counts – 10 years

Jedadiah Starr – 5 years

Retirements:

Chief Carl Heggemeyer, 40 years of service to Clayton

Battalion Chief Matt Jurotich, 32 years of service to Clayton

Promotions:

Bret Walsh to Battalion Chief

Jeff Counts to Captain

Brian Neukirch to Captain

Unit Citations:

Bryan Brielmaier

Peter Hellwege

For rescuing a trapped victim in a burning building

> Awards, Recognitions, and Citations

Memberships, Associations, and Affiliations

- Ambulance Transport Oversight Committee
- Central Core Training Officers Association
- Department of Homeland Security – Federal Emergency Management Agency – Urban Search and Rescue – Missouri Task-Force 1
- Division of Fires Safety Fire Mutual Aid System
- East Central Dispatch Center
- Greater St. Louis Area Fire Chiefs
- Heavy Rescue Task-Force 4
- Illinois Fire Service Administrative Professionals
- Illinois Fire Mutual Aid Box Alarm System Division 32
- International Association of Arson Investigators
- International Association of Fire Chiefs
- International Code Council
- Metro Com Committee
- Metro St. Louis Fire Training Officers Association
- Metropolitan Fire Marshals Association
- Missouri Arson Investigators
- Missouri Association of Building Officials
- Missouri Disaster Medical Team
- Missouri Emergency Medical Services Association
- Missouri Fire Chiefs Association
- Missouri Fire Marshals Association
- Mutual Aid Box Alarm System – Division 32 National Disaster Medical System – Disaster Medical Assistance Team Missouri-1
- National Fire Academy
- National Fire Protection Association
- Professional Fire & Fraud Investigators Association
- Region C Fire Mutual Aid & Incident Management Team
- St. Louis County Emergency Management Association
- St. Louis County Local Emergency Planning Commission
- St. Louis Region CISM Association
- St. Louis Area Regional Response System
- St. Louis County Fire Academy
- University of Missouri Columbia Fire Rescue Training Institute

Charities

Along with offering many services and outreach programs to ensure the safety of the community, CFD supports a number of charities in its efforts to further contribute to Clayton and the communities of greater St. Louis. The CFD supports the Muscular Dystrophy Association, Back Stoppers, The Children's Home Society of Missouri, and Breast Cancer Awareness.



> Conclusion



The Clayton Fire Department strives to live up to its mission every day through the work of its dedicated and committed staff. We continually view what we do in terms of its impact on every member of the Clayton community. We hope that, through this report, you have been given significant information and insights into the structure and actions of the Clayton Fire Department. Metrics such as these remain a focal point to serve as a foundation of improvement so we can continue to provide the City of Clayton with reliable, professional, and friendly service. We are proud of the opportunities we have had to serve the City of Clayton and look forward to improving our services in the next fiscal year.

If you have any questions or comments regarding the 2011 Clayton Fire Department Annual Report, please contact us on our non-emergency line at 314-290-8485.